



OFFICIAL RESPONSES TO VENDOR QUESTIONS RFP-2018-OQAI-01-EVALU

No.	Section	Question	Answer
1.	<u>1.1</u>	<p>Did the Department contract with an organization to develop the cited Evaluation Design?</p> <p>What is the name of the contractor that developed the design?</p> <p>Is the design contractor eligible to conduct the evaluation?</p>	<p>The Department did have contractor assistance in the drafting of the evaluation plan through its cooperative agreement with the University of New Hampshire. UNH engaged the services of researchers at the University of Southern Maine Muskie School who developed the technical aspects of the design. Yes, the design contractor is eligible to conduct the evaluation.</p>
2.	<u>1.3</u>	<p>Does the Department have a desired or estimated start date for the contract?</p>	<p>The evaluation was supposed to begin in Quarter 4 of 2017, so the contract should start as soon as final approval of the contract is received by the Governor and Executive Council.</p>
3.	<u>2.1</u>	<p>Should the evaluation timeline and budget include specific evaluation deliverables for IDNs?</p>	<p>Specific IDN deliverables can be included in the evaluation timeline but is not needed for the budget.</p>
4.	<u>3.2.1.2 & 3.2.10.5</u>	<p>Over the course of the demonstration, what are the key analysis and reporting time points for the actuarial analysis?</p>	<p>Budget neutrality expenditure targets are calculated on an annual basis with a cumulative budget neutrality expenditure limit for the length of the entire demonstration.</p>
5.	<u>3.2.1.2 & 3.2.10.5</u>	<p>The budget neutrality calculation assumes 4.7% PMPM trend from base year through the projection years. Is there any indication that actual trends have been exceeding those assumed in the budget neutrality projection which would generate additional requirements in special terms and conditions (STC, Pg. 33)?</p>	<p>No, our belief is that the trend to date has been below the target</p>

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6.	<u>3.2.1.2 & 3.2.10.5</u>	Can the state easily identify and separate data for costs that are excluded from Budget Neutrality as outlined in the STC	Yes
7.	<u>3.2.2</u>	Can the Department please clarify what is meant by “comparative statistical information”?	The DSRIP Evaluation involves conducting rigorous comparative analyses of data that answers the overall question of “Did the DSRIP demonstration make a difference?” To answer that question, the DSRIP Evaluation design includes five research questions and 15 hypotheses that must be tested through statistical calculations drawn from one or more data sources comparing different study groups.
8.	<u>3.2.4 and 3.2.5</u>	Is a vendor with National Committee for Quality Assurance (NCQA) certification to administer the Consumer Assessment of Healthcare Providers and Systems (CAHPS) Patient-Centered Medical Home (PCMH) surveys eligible to conduct the Medicaid beneficiary satisfaction surveys under this contract?	No, as long as the vendor follows NCQA protocols, the vendor does not need to be NCQA certified
9.	<u>3.2.4 and 3.2.5</u>	What is the difference between the Medicaid beneficiary stakeholder surveys (Section 3.2.4.1.1., P. 8) and the Medicaid beneficiary satisfaction surveys (Section 3.2.5.1, P.8)? In the NH DSRIP Evaluation Plan (p. 19-20) there is only a description of one beneficiary survey which captures satisfaction and beneficiary viewpoints on key implementation activities.	The stakeholder survey described in section 3.2.4.1 is a single survey limited to thirty (30) Medicaid beneficiaries, as key informants, and should be designed to capture information about improvements in their care coordination and integration, experiences with health care access, quality of care, and perceptions of the IDNs and HIT, in order to test relevant hypotheses. This survey will be in the form of an interview with open ended questions in addition to questions with standardized responses.

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			The Medicaid beneficiary satisfaction survey described in section 3.2.5.1 includes four surveys conducted annually of seven samples of 1,350 Medicaid beneficiaries. This survey is based on the CAHPS survey and uses standardized responses and will be a mixed mode (phone/call/web) survey
10.	<u>3.2.5.1</u>	Will the Medicaid beneficiary satisfaction surveys samples include both children and adults or only individuals over the age of 18?	Individuals eighteen (18) and older.
11.	<u>3.2.8</u>	Will the selected vendor be expected to do an annual review and update of the measures specifications outlined in NH DSRIP Evaluation Plan Appendix A (Pg 32) of the NH DSRIP Evaluation Plan based on any changes to measures calculation made by the measure steward	Yes.
12.	<u>3.2.8.1</u>	Will the selected vendor be responsible for calculating all of the measures in Appendix A (Section 3.2.8.1, P. 10)? In the NH DSRIP Evaluation Plan (p. 19), it states that NH DHHS will be calculating the HEDIS measures.	DHHS will provide to the selected vendor all measures calculated for DSRIP incentive payments (see https://www.dhhs.nh.gov/dphs/oqai/documents/dsrip-outcome-measurements.xlsx). Vendor will calculate any other measures.
13.	<u>3.3</u>	What is the approximate size of the data the vendor will be responsible for storing?	Unknown. NH Medicaid has roughly 185,000 members at any given time and its plans process several million claims a year.
14.	<u>General</u>	Does NH DHHS currently have a secure FTP site that can be used for data exchange between the department and the selected vendor?	Yes, although our preference is to use a vendor hosted solution.

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15.	<u>General</u>	Is there a page limit for the technical proposal contents?	No.
16.	<u>Appendix D, Pg. 1,</u>	What is the allowable indirect cost rate?	10%. For an indirect rate higher than 10% the bidder will need an approved rate from the respective "Cognizant Federal Agency".